

ST. FRANCIS HEALTHCARE SYSTEM OF HAWAII

VIBRANT FUTURE

2024-2025 ANNUAL REPORT



St. Francis

HEALTHCARE SYSTEM OF HAWAII
A Legacy of Caring for Hawaii's People

2025

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LETTER FROM THE PRESIDENT & CEO

Aloha,

As the President and CEO of St. Francis Healthcare System of Hawai'i, I am humbled and honored to carry on the more than 140-year legacy of the Sisters of St. Francis and Saint Marianne Cope. I take great inspiration from Saint Marianne Cope, who bravely embraced the unknown with a compassionate heart and journeyed to Kalaupapa to serve with faith and love. Today that spirit resonates in everything we do.

Our unique culture of care, faith, and appreciation for kūpuna is what sets us apart. For us, healthcare is not simply a job; it is our devotion and a calling to serve.

This report illuminates the vibrant future for St. Francis: one where we faithfully serve and continually evolve to meet the needs of family, friends and neighbors.

May you be blessed,



Kathy Morimoto
President & CEO
St. Francis Healthcare System of Hawai'i

ALOHA 'OE, JOHN HENRY FELIX

Honoring the Legacy of St. Francis Hospital's First Baby

John Henry Felix, a respected leader and philanthropist, holds a unique place in the history of St. Francis Healthcare System as the first baby born at St. Francis Hospital. His life has been one of extraordinary service and achievement. A former Honolulu City Councilmember, diplomat, and business executive, John Henry dedicated his life to public service and global community betterment.



He remained closely connected to St. Francis, serving as a valued board member and championing its mission of compassionate care. In recognition of his lifelong commitment to the community and the values of St. Francis, he was honored with the prestigious St. Francis of Assisi Award. John Henry's legacy is woven into the fabric of Hawai'i; his vision, generosity, and dedication to others have left a lasting impact on health care, education, and civic life across the islands.

On May 5th, John Henry passed away under the care of St. Francis Home Hospice. We are honored to have been in so many chapters of John Henry's extraordinary life.



A VIBRANT FUTURE FOR HAWAI'I

St. Francis, deeply rooted in the legacy of the Sisters of St. Francis, continues to uphold the values and mission that have guided it since its inception. The Sisters, who arrived in Hawai'i in the late 1800s, dedicated their lives to serving the sick and the economically disadvantaged, laying a foundation of compassion, care, and spiritual support.

Today, St. Francis honors this legacy by focusing on the holistic well-being of seniors and their families, ensuring that their physical, emotional, and spiritual needs are met. Understanding the growing need of the population we serve, the organization is working collaboratively to hone our services, streamline our processes, and create a system of support for our clients so that we can create a vibrant future for all of Hawai'i's people.

COMMUNITY IMPACT DASHBOARD

1,170

Hospice Patients Served

100

Hale O Meleana Residents

150

*Kūpuna & Families Receiving
Care Navigation & Education*

56

*Continuous Bathing &
Personal Care Clients Served*

1,500

*Villas Skilled Nursing
Admissions*

47

*Home Modification Projects
Completed*

"I never knew about hospice care and services until now. What you provide for the patient and family is so exceptional and saying thank you seems so insufficient."

-Family Member of Hospice Patient



ST. FRANCIS HOSPICE

Improving the **Quality of Life** for the **Rest of Your Life**

In 2024-25, St. Francis Hospice served 1,170 patients. Hospice services are provided at home, in a skilled nursing facility, or in our Nu'uano inpatient unit.

St. Francis Hospice offers a multi-disciplinary team of medical staff, spiritual staff, and social workers dedicated to supporting patients and their families during this chapter of life.



To access St. Francis Hospice or refer a patient, call 808-547-6500.

"We cannot thank St. Francis enough. Your staff made this difficult time bearable. We felt our dad got the care he needed, and we benefited greatly from your guidance and experience."

-Family of Hospice Patient



BEREAVEMENT PROGRAM

Caring for Those Left Behind After Loss

Our Hospice Bereavement Team supports family and friends who are in their journey of grief for a full year after the passing of their loved one.

Recognizing that grief can be an isolating experience where social connection is missing, St. Francis Hospice Bereavement Social Workers Monica Bailey-Jubé and Kelly Acuña developed the Grief Café, a casual social environment where griever can connect in shared experiences and find strength in collective.

In October, family and friends from St. Francis' Hospice program and the community at large joined our annual Rose for Remembrance, an interdenominational celebration of life.



"Your work to help me through the loss of my husband is greatly appreciated. Thank you for the support you've shown me this whole year."

-Bereavement Support Group Participant



ST. FRANCIS INTERGENERATIONAL CENTER

Teaching Keiki ABCs and Reverence for Kūpuna

Having finished its 10th year, St. Francis Preschool provides the unique opportunity for keiki to engage with kūpuna, fostering intergenerational connection, community, and understanding. St. Francis Preschool offers keiki a second 'ohana. Teachers, aides, and the kūpuna in the ADC program each play a pivotal role in shaping these keiki for a vibrant future.

“We have seen firsthand the quality-of-life improvements as our “grand-friends” interact with the preschoolers, while our preschoolers learn patience, compassion and empathy.”

-Rochelle Takata, St. Francis Preschool Director

St. Francis Preschool is currently accepting applications at stfrancishawaii.org/preschool



52

KEIKI SERVED AT
ST. FRANCIS PRESCHOOL

60

'EWA ADULT DAY CARE
PARTICIPANTS

54

HOURS OF INTER-
GENERATIONAL BONDING

ADULT DAY CARE

Providing Social Enrichment and Peace of Mind



The Adult Day Care program, with locations in Liliha and 'Ewa Beach, provides a secure, enriching environment for socialization, physical activity, and cognitive engagement to keep its 75 and growing participants healthy in body, mind and spirit. St. Francis adds an extra dimension of care by offering practical, hands-on caregiver training and education classes to help family members cope with the stress involved with caregiving.

Apply to Adult Day Care at stfrancishawaii.org/adc



“We greatly appreciate your help in taking good care of our dad. He is blessed to have met many friends and had the experience of being a part of the facility. St. Francis ADC became his morning routine, the staff became his companion, and some of you became his best friend. I am 100 percent sure he will miss you all.”

-Family member of ADC client

TRANSFORMED BY FAITH

Honoring Our Legacy,
Living Our Mission,
Shaping a Vibrant Future



As St. Francis approaches its 100th year, we are entering a new chapter in our journey: one that honors the sacred legacy of our founders while embracing the needs of today and the promise of tomorrow. Guided by faith and compassion, we have refreshed our purpose, mission, and values to reflect who we are becoming as a Catholic hospice and palliative care organization. Though our words have evolved, our commitment remains the same: to provide hope, comfort, and dignity to those we serve, rooted always in the spirit of St. Francis.

OUR PURPOSE

Compassion is our calling, bringing peace for Hawai'i's families.

OUR MISSION

Guided by our Catholic faith, St. Francis uplifts Hawai'i families through excellent, 'ohana-centered hospice and supportive services.

OUR VALUES

Legacy | Unity | Grace | Peace



HOME-BASED SERVICES

Meeting Our Community Where They Are



Seniors prefer to stay in their own homes as they get older. St. Francis' team of professionals provides valuable services so that kūpuna can remain at home and live active, independent lives. St. Francis offers light housekeeping and companionship, transportation, personal care support including bathing services, and home improvement to prevent falls and to make your home senior-friendly with easier access.

To access home modifications, please call
808-547-6500.

56

CONTINUOUS
BATHING
CLIENTS

6

CONTINUOUS
TRANSPORTATION
CLIENTS

47

HOME
MODIFICATIONS
COMPLETED

\$12,800

HOME MODIFICATIONS
PROVIDED TO KŪPUNA



CARE NAVIGATION

Bringing Support to Caregivers and Families

Our Care Navigation program pairs one of our licensed social workers with families with a loved one who needs help navigating the complex and fragmented healthcare system. In the past 12 months, this program has served over 150 kūpuna and their families. We help these families find appropriate resources when they are experiencing a high level of stress and uncertainty. Although this is a valuable service, care coordination is not currently covered by health insurance and is provided to families free of cost by St. Francis.

“It was a pleasant surprise to have this very caring, helpful service. It feels so good to know someone care about my well-being. My social worker, was awesome. She was so knowledgeable and spent time with me on the phone—sometimes even on weekends, and after hours.”

-Franciscan CARE Plus Client



OUR LADY OF KEA'AU

Serving Wai'anae Coast's Children & Families

As an extension of service to the community, Our Lady of Kea'au (OLK) volunteers reach out with compassion to those in need in Wai'anae. OLK is deeply committed to supporting the most vulnerable, offering not only hot, nourishing meals to the unhoused but also providing a welcoming presence and a sense of dignity. Their outreach goes beyond food; volunteers actively seek additional ways to assist individuals and families who are referred to them through other programs operated by St. Francis. Whether it's through clothing, basic necessities, or spiritual support, OLK strives to be a source of hope and healing.

To learn more about Our Lady of Kea'au, go to stfrancishawaii.org/olk



875 10,000+

INDIVIDUALS SERVED

HOT MEALS SERVED

CAREGIVER EDUCATION & SUPPORT



St. Francis hosts a wide variety of classes to support the educational, physical, and emotional needs of caregivers. We know that caregiving is a taxing experience. Our classes offer reprieve while also working to fill the knowledge gap for taking care of loved ones in safe and effective ways. Classes include Body & Brain Yoga and Tai-Chi, art classes, and courses on how to properly bathe a loved one.

To register for classes, go to stfrancishawaii.org/classes

157

CLASS ATTENDEES

636

HOURS OF CLASSES

“Thank you so much for hosting the senior wellness classes. I have so enjoyed taking Zumba with Frances. I take all four classes she offers each week from my living room. It’s good for folks like us to stay active!”

-Senior
Community Center
Participant



VOLUNTEER PROGRAM

Perpetuating our Legacy of Service

St. Francis could not do the work it does without the support of our volunteers. Volunteers supported St. Francis by providing bereavement support to family members of hospice clients, facilitating activities for our Adult Day Care participants, and preparing food for our OLK clients.



“It feels like I’m part of a big, caring ‘ohana at St. Francis. It’s gratifying to see that the work we do is incredibly meaningful to our patients and their families.”

-JoAnne T, Hospice Volunteer

To get involved with our volunteer program, go to
stfrancishawaii.org/volunteer

115

VOLUNTEERS

12,121

VOLUNTEER HOURS COMPLETED

LIGHT UP A MEMORY



Light Up a Memory welcomes the Christmas spirit to our Liliha campus. Every year, guests are able to honor their loved ones by reserving a personalized snowflake. The season of giving brought in \$90,000 in donations for St. Francis' Hospice program, which serves 1,170 patients annually.

Mahalo to Our Event Sponsors



SUPPORT ST. FRANCIS

St. Francis is supported by grants, government funding, and support from generous donors like you. Supporting St. Francis helps us to serve the growing needs in our community so that we can continue our legacy of caring for Hawai'i's people. We have many avenues to give, including:



Donate Online
at stfrancishawaii.org/donate



Mail a Check
to PO Box 29700
Honolulu, HI 96820



Sponsor Events
Contact:
kkuboyama@stfrancishawaii.org



Include Us in Your Will
Contact:
kkuboyama@stfrancishawaii.org



Stock Transfer
Contact:
kkuboyama@stfrancishawaii.org



Make a Long-Term Pledge
Contact:
kkuboyama@stfrancishawaii.org



WORK FOR ST. FRANCIS

Join the St. Francis 'Ohana

**Competitive Pay &
Benefits**

**Clinical and Non-Clinical
Positions Available**

**Apply today at
stfrancishawaii.org/careers**

**"I work with people who are working so hard and
passionate about what they do. Even at the leadership
level, people here care so much."**

-Maria F., Talent Management Manager

MAHALO TO OUR FAITHFUL COMMUNITY PARTNERS

CENTRAL
PACIFIC
BANK



YOUNG
BROTHERS



ELITE
PARKING

SERVCO



St. Francis

HEALTHCARE SYSTEM OF HAWAII

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